



iScribe Administration & Analytics

Setup, Manage, Enhance and Track Your Organization's Performance

PRODUCT OVERVIEW

iScribe's Administration and Analytics tools deliver customized, automated processes with checks and balances to ensure accountability. Add value to your accounts and services while virtually eliminating time-consuming busy work through efficiencies that adapt to your individual workflow requirements. Dashboards and customized reporting deliver answers. Templates and macros are easily managed. Tools that enable integrations with other HIM systems are built-in.

"iScribe reduces administrative work for our transcriptionists and ensures that reports, particularly time sensitive ones, are delivered promptly."

*Lyle Burlingame, Marketing Director
ETM3 Transcription*

Document Model Management

Display Name	Worktype Code	Date Created	Date Modified	Modified By	Edit	View	Delete
History and Physical	11492-6	11/9/2010 7:22:12 PM	11/9/2010 7:22:12 PM	Scribe	Edit	View	Delete
SOAP Note	34131-3	11/9/2010 7:22:13 PM	11/9/2010 7:22:13 PM	Scribe	Edit	View	Delete
Operative Report	34874-8	11/9/2010 7:22:13 PM	11/9/2010 7:22:13 PM	Scribe	Edit	View	Delete
Letter 3	Letter 3	11/9/2010 7:22:14 PM	11/9/2010 7:22:14 PM	Scribe	Edit	View	Delete
Consult	11488-4	11/9/2010 7:22:14 PM	11/9/2010 7:22:14 PM	Scribe	Edit	View	Delete
Letter	Letter	11/9/2010 7:22:15 PM	11/9/2010 7:22:15 PM	Scribe	Edit	View	Delete

Deleted Document Models
No Document Models Exist

Account Specification

AAMT Spacing Rules
Formatting preferences for spacing to be applied at the end of sentences.

Single Space Double Space

Cranial Nerve Number Format
Formatting for cranial nerve numbers.

Dates(Month/Year only) Formatting
Date preferences in month/year format which are reflected by default in the document.

Dates(Month/Day only) Formatting
Date preferences in month/day format which are reflected by default in the document.

Date Formatting
Formatting preferences of which dates are reflected by default in the document.

ADMINISTRATION & ANALYTICS FEATURES

Administrative access is via the Cloud (online).
No software to purchase or install.

Features include:

- ✓ Wizards to simplify user/group setup
- ✓ Integrated document model, template, and macro library
- ✓ Billing integrates with QuickBooks to streamline accounting
- ✓ Sophisticated dashboards and custom reporting
- ✓ Track all interactions
- ✓ 24/7 Customer Support, Specialists and online Scribe "Wiki" Help System

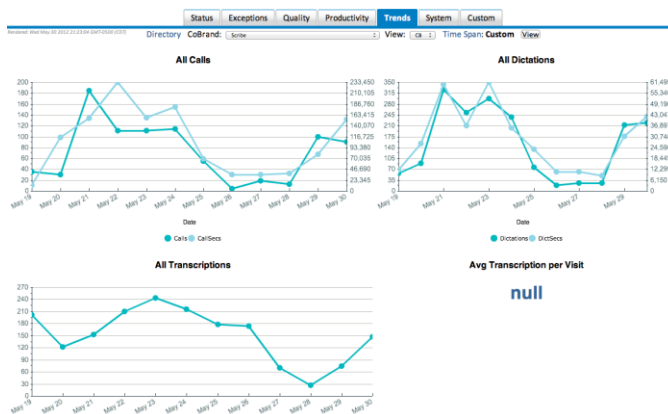


Administrative Features:

- ✓ Setup Users & Groups
- ✓ Configure Queues for Production
- ✓ Customize & Define Counting – by the line, minute or VBC
- ✓ Customize user permissions and definitions
- ✓ Manage dictation methodologies – customize phone prompts, keypad definitions, etc.
- ✓ Billing compatible with QuickBooks
- ✓ The only platform with online management of M*Modal Document Models, templates and macros

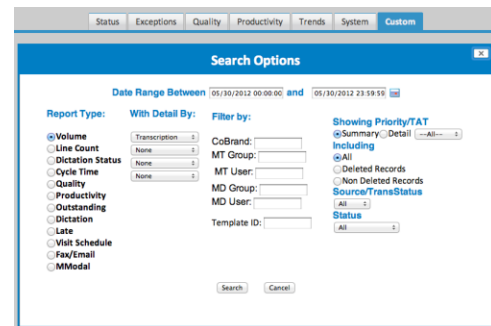
Administrative Benefits:

- ✓ Customizable to meet your unique workflow requirements
- ✓ Wizard based system to keep it simple
- ✓ Automation reduces non-value added administrative time common in other systems
- ✓ When rerouting is required, it is easily accomplished with a few clicks
- ✓ Issue resolution is quick with full accounting of each voice file and subsequent transcribed records



Analytics Features:

- ✓ Customizable dashboards update real-time
- ✓ Visual representation can be customized to your preference – line, bar, pie charts, etc.
- ✓ Drill down from each chart for additional detail
- ✓ Visual alerts focus in on exceptions or potential problems
- ✓ Ability to meet special reporting needs
- ✓ Custom reporting with detail or summary data
- ✓ Custom reports can be exported for further manipulation



Analytics Benefits:

- ✓ Status dashboards quickly display all status of your production
- ✓ Exceptions provide visual alerts help avoid problems before they occur
- ✓ Quality and Productivity dashboards help you account for issues while providing data to assist improvement
- ✓ Trend dashboards provide a window into your usage, growth, and areas for cost savings
- ✓ Status and updates on your organization's performance